

## Appendix A - UPDATED

### **Details of consultation responses on proposed changes to concessionary travel**

- Findings as end of 02/07/13

#### **Concessionary Travel user numbers**

- 120,000 older person pass holders
- 8,500 disabled person pass holders
- 3,600 vouchers holders

#### **Consultation Process**

The consultation ran from 20<sup>th</sup> May to 30<sup>th</sup> June 2013. The consultation was sent to disabled and elderly representative organisations and voluntary sector transport providers.

A press release covered the consultation process and a Members' News in Brief was circulated to all County Councillors.

The consultation was also promoted via a scrolling news item on the front page of the County Council website.

**Count of responses to 02 July 2013:** 668

#### **Headlines**

##### **Withdrawal of half fare on community transport**

- **86% disagreed** that it should be withdrawn (69% 'Strongly Disagreed')
- 7% agreed it should be withdrawn

##### **Withdrawal of taxi vouchers for disabled people who cannot use conventional bus services and for older people who live over 800 metres from an hourly bus**

- **84% disagreed** that it should be withdrawn (63% 'Strongly Disagreed')
- 6% agreed it should be withdrawn

##### **Withdrawal of free bus travel for disabled people before 9.30am, Mondays to Fridays**

- **72% disagreed** that it should be withdrawn (54% 'Strongly Disagreed')

- 19% agreed it should be withdrawn

### **Withdrawal of free bus travel for older people and for disabled people after 11pm, Mondays to Fridays**

- **56% disagreed** that it should be withdrawn (43% 'Strongly Disagreed')
- 30% agreed it should be withdrawn

### **Concessionary type**

88% currently use some form of concessionary travel, of which:

- 85% use bus passes for older people
- 13% use bus passes for disabled people
- 2% use taxi vouchers

### **Findings by statistical significance**

#### **Withdrawal of half fare on community transport** (637 responses)

##### **Agreement**

- Non-users of concessionary bus or taxi vouchers were more likely than expected to 'Strongly Agree' (8%)
- Users of bus passes for disabled people were more likely than expected to 'Agree' (9%)
- Males were more likely than expected to 'Strongly Agree' (6%)

##### **Disagreement**

- No significance found

#### **Withdrawal of taxi vouchers for disabled people who cannot use conventional bus services and for older people who live over 800 metres from an hourly bus** (587 responses)

##### **Agreement**

- No significance found

##### **Disagreement**

- No significance found

**Withdrawal of free bus travel for disabled people before 9.30am, Mondays to Fridays** (589 responses)

**Agreement**

**Disagreement**

- Owners of one car or van were more likely than expected to 'Disagree' (24%)

**Withdrawal of free bus travel for older people and for disabled people after 11pm, Mondays to Fridays** (586 responses)

**Agreement**

- No significance found

**Disagreement**

- No significance found

**Note on representation**

The demographic profile of respondents shows that there is an over-representation of responses (using comparable 2011 Census data) from county residents who are:

- Female
- White
- Over 60 years old
- And those who have no cars or vans in their household

There is a under-representation from county residents who are:

- Male
- Under 60 years old
- Asian or Asian British
- And those who have two or more cars or vans in their household

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